

Terms & Conditions

Registration

- All parents / carers must complete our Registration Form before a child can be accepted at a **School Of Life UK Session**. Registration must be completed directly on our website <https://school-of-life.childcare-online-booking.co.uk>
- By registering, the parent / carer gives **School Of Life UK** permission to take your child/children off site – this may be for the purpose of, but not limited to, a walking bus or organised trip. All trips will be arranged in advance and parents notified prior to any off site trips taking place.
- **School Of Life UK** must be notified of any changes to a child's initial registration details, as soon as possible, in writing by the parent / carer. For example should the child's medical information or home address change it is vital that this be updated via School of Life's booking website.

Booking Sessions

- All sessions requested by parents / carers are subject to availability.
- All sessions booked must be paid for in advance.
- No parent / carer should consider a booking as being accepted until payment has been received and confirmed by School of Life UK.
- Bookings may be made up to 24 hours before the start of any session. Children will not be able to be booked in after that time.
- Parents / carers of children not booked into the After-School Club, but who subsequently attend, will not be admitted into the session and usual school policies will be followed in respect of contacting parents.
- Bookings may be cancelled or changed up to 48 hours before the start of the session – changes may not occur after this time.
- **School Of Life UK** will credit all fees charged, if the club is forced to close due to unforeseen circumstances.

Responsibility for attendance

- It is the parent / carers responsibility to ensure that their child / children arrive, on time, to any Holiday Club, and are signed in accordingly.
- It is the parent / carers responsibility to ensure that their child / children are aware that they will be attending any after school provision.

- It is the parent / carers responsibility to notify School Of Life UK if there are late changes made to their child / children's club attendance on that day.

Penalties for Late Collection

- It is the responsibility of all parents / carers collecting children to do so promptly at the end of the session. Failure to do so will expose the parent / carers to the payment of a financial penalty and will constitute a breach of the terms and conditions, entitling School Of Life to exclude the child from subsequent sessions.
- There is a penalty charge of £10.00 per half hour for each child collected after the official closing time of the club.
- This penalty charge must be paid before any future **School Of Life UK** booking.
- Where the penalty is outstanding and further sessions have been pre-booked and paid for by the parent / carer, **School Of Life UK** reserves the right to exclude the child from the club, until the penalty is paid, without issuing a refund for sessions unattended.

Responsibility for Payment

- The responsibility for payment of all fees, charges and penalties lies at all times with the person who has made the booking.
- Failure by **School Of Life UK** to make a written or verbal request for payment of fees does not constitute an excuse or reason for late, or non-payment under any circumstances. It is accepted by completing the application form that all parents/ carers are aware that payment is required in advance.
- Failure to settle all fees and/or penalties when due may result in the clubs taking action (including legal action) to recover any outstanding sums.

Grounds for Exclusion

- Any child who has suffered from diarrhoea, sickness, high temperature/fever, conjunctivitis or any contagious disease must be kept away from the after school provision for a period of 48 hours after such condition has ceased.
- Should any child suffer from any of the above whilst at an after school session, staff will contact the parent / carer and ask them to collect the child as soon as possible.
- Other grounds for exclusion are persistent poor behaviour on the part of the child or the parent / carer, (which includes, but is not limited to, bullying, verbal abuse, physical violence, fighting, racial incidents, defiance, rudeness to others, dishonesty, disobedience and deliberate damage to property), or non-persistent incidents of particularly serious behaviour (for example those which endanger children or staff) or where a parent / carer is in breach of any of our terms and conditions.
- Refunds will not be made if children are excluded on the grounds set out above.

Reservation of Rights

- **School Of Life UK** reserves the right to exclude a child or family from attending or to

refuse to accept a registration at its sole discretion.

- **School Of Life UK** reserves the right to close the club on the grounds of staff shortage, unavailability of facilities, or for any other reason, which in its reasonable opinion necessitates closure. Reasonable notice will be given where possible.
- **School Of Life UK** reserves the right to change these terms and conditions at any time. Should any changes be made, parents will be updated accordingly upon log in.

Legal: Waivers, Exclusions and Jurisdiction

- No failure or delay by **School Of Life UK** in exercising any of its rights or remedies shall prejudice or affect its ability to do so unless it has provided a specific waiver or release in writing.
- These terms and conditions are governed by English law and subject to the jurisdiction of the courts of England and Wales.
- **School Of Life UK** shall not be liable for any direct or indirect loss suffered by parents / carers as a result of club closures under the terms of the agreement, including but not limited to loss of profits, increased costs or expenses or wasted expenditure.

School Of Life UK accepts no liability for the administration of medicine in accordance with parents / carers written instructions.

In accordance with **School Of Life UK's** Health Policy, **School Of Life UK** accepts only medication which is prescribed, in original packaging including the pharmacy label which indicates the child's name.

School Of Life UK accepts no liability for loss or damage (including consequential loss) to property brought to club premises caused by the actions of children or third parties or for accidental damage caused by club staff.

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School Of Life UK accepts no responsibility for injury caused from pre-existing medical conditions which are not notified to the club.